

Location: NCR (Gurgaon/New Delhi)

Become familiar with who we are and what we do.

JindalX is a global service company focused on delivering awesome customer experiences for its clients. With our focus on continuous innovation, out-of-the-box solutions, and being enablers for our customers, we find the missing 'X' that propels us as partners towards 'Xponential' growth. To know more, visit: www.jindalx.com

Curious about the role? Let's take a closer look.

We are looking for a Product Manager to join our team and enhance our mission by setting a strong foundation for product-led growth. You will work directly with the leadership and will be involved in the end-to-end product lifecycle from ideation to launch and creating the product strategy. The Product Manager will be responsible for interacting with the business stakeholders to get a clear insight into the vision and consider the requirements basis which the right solution and product can be provided.

What we are looking for

- You have shipped multiple products with a clear business impact.
- You have not just been involved in shipping these but have also owned the product from ideation to launch.
- You are a strategic thinker. We need people who can think beyond the limits of conventional wisdom.
- You do not just understand technology, you love technology! You have an eye for what a good technology product and a great user experience look like.
- You have empathy for users, and you take pride in being the voice of the customer inside the organization. To achieve this goal, you are willing to do whatever it takes: speak directly to the customer, conduct UX studies, or deep dive into your product usage data.
- You are driven by data. You have good quantitative and analytical skills and are comfortable deriving insights from data.
- You have excellent verbal and written communication skills and are comfortable driving influence without authority.
- You are inquisitive and have a passion for learning and excellence in the areas of customer insight, critical thinking, product, and process innovation.

Here are our expectations: You will be responsible for –

- Design, build and maintain processes and features that make the product more valuable to users
- Define product requirements, including user flows, wireframes, and system diagrams
- Prioritize product initiatives based on quantitative and qualitative data, business strategy, and market context
- Work with the UX design team and with technical leads to design features
- Conduct usability testing in collaboration with UX design team
- Identify next opportunity areas and establish the business case for the same
- Project management - manage timelines, estimates, resources, product quality, communication, and documentation
- Work with technical leads and development teams in an agile environment to ensure implementation is of high quality and strategically aligned
- Communicate risks and manage change in real-time
- Own and execute release strategy in close coordination with marketing and development departments
- Develop long-term roadmaps and work with key stakeholders to bring alignment
- Design and own the success metric of the product, set goals, and drive the team to achieve the goals
- Drive towards both short-term, medium-term, and long-term goals, defining the product. Solve customer needs that are viable for the business.
- Have strong solution skills in translating customer needs to product functionalities.
- Stay on top of the market and competition.
- Act like an owner for the success of the product.

- Identify key success metrics for the product and ensure that instrumentation has been adequately implemented to track outcomes.
- Translate business strategy into product roadmap with a detailed product requirements document.

Are you the right fit? Here's what you need to succeed –

- Self-driven, entrepreneurial, and technical Product Manager candidate. You will have the opportunity to own and drive the vision, strategy, and product roadmap with responsibility for partner and customer experience, developer experience, growth strategy, and business model to support the next phase of growth.
- Comfortable dealing with the ambiguity that comes with seeing partnerships across organizations, can take both a business- and user-focused approach to defining goals, driving executive alignment, and defining a product roadmap and engagement timelines.
- Will be B. Tech / Master's in a technical field from a premier college
- Have a minimum of 2+ years of work experience in Product Management in a high-growth start-up environment, preferably in a B2B company. Experience of having worked through various stages of scale is a plus
- Solution orientation paired with the ability to make decisions based on data
- Experienced working with Google Analytics for managing product metrics, Marketing Campaigns for growth

All set? Look at the other perks we have to keep you excited!

- Maternity leave (6 months)
- Medical Insurance
- Paid sick time
- Earned Leave
- Provident Fund

Not enough? Here are some other cool X factors to keep you pampered

- Flexible schedule
- Friendly work environment
- State-of-the-art cafeteria

Are you ready to take off your career flight?

Join us for Xponential career growth!

#Together Xponential